

NHS Personal Best™

Perfect patient experience... everyday.

The NHS is changing. Trusts now operate in a newly competitive environment – to be the best, to win services. **The Darzi Report** and introduction of CQUIN's heralds a shift in focus back onto the experience of every patient, everyday.

To survive and thrive in this competitive patient-led world, NHS services need to fully understand and improve their patient experience.

Personal Best is a programme designed to:

- ✓ **DRIVE** staff focus toward improving the patient experience
- ✓ **ENGAGE** and motivate front line teams
- ✓ **ENHANCE** manager skills, providing measurable results

To learn how NHS trusts are using **NHS Personal Best™**, join us at the next free roadshow events taking place throughout **April - July**.

**Come to the next free NHS Personal Best™ roadshow
Call 020 7924 8760 to reserve your places**



NHS Personal Best™

April – July Seminars *Booking free places is simple...*

FREE PLACES ARE LIMITED TO JUST 5 PER TRUST

Click on the links below to send us an email with your name, telephone number, chosen event, and the NAMES, JOB ROLES and EMAILS of your delegates.

 **BIRMINGHAM – 28th April - 14:00 – 16:00**

 **LONDON – 19th May - 09:30 – 11:30**

 **EDINBURGH – 29th April - 09:30 – 11:30**

 **LONDON – 22nd June - 09:30 – 11:30**

 **LONDON – 6th May - 09:30 – 11:30**

 **WINCHESTER – 13th July - 14:00 – 16:00**

Can't join us this time?

Unfortunately I can't make the Personal Best launch, but would like to receive a free update explaining the programme and links to downloadable video explanations – [CLICK HERE.](#)

Unfortunately I can't make the Personal Best launch, but would like to speak to a consultant – [CLICK HERE.](#)

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